



# FAQS:

**Q. Who do I talk to about the Bark Park?**

**A. The Marion Park District @ 618-993-3940**

**Q. Who do I speak with about the Scout Cabin?**

**A. The Marion Park District @ 618-993-3940**

**Q. Who handles the Housing Rehab Applications?**

**A. The City Clerk @ 618-997-6281**

**Q. Do we have a recycling plant?**

**A. Not currently. You can hire private companies. Also, Williamson County offers recycling Monday, Wednesday, and Friday from 9:00 a.m. to 12 p.m. at the Williamson County Administrative Building, located at 407 N. Monroe St. in Marion. Details at <https://williamsoncountyl.gov/recycling/>**

**Q. Who can use and what items can I bring to the Street Dept Yard Waste Pile?**

**A. Marion residents can bring organic yard waste to the Street Dept Yard Waste Pile. The yard is open from 7 a.m. to 3:30 p.m. Monday through Friday and from 8 a.m. to noon on Saturdays.**

<http://cityofmarionil.gov>

(618) 997-6281

**Q. Who can I speak to about the Farmer's Market?**

**A. Contact the Manager at (618) 614-2874**

**Q. Can I pay a ticket here?**

**A. No, you need to go to the County Courthouse.**

**Q. Where is the courthouse located?**

**A. 200 W. Jefferson Street. [Corner of Jefferson and Monroe]**

**Q. Who do I report a dead animal to?**

**A. Contact Animal Control @ 618-993-2991**

**Q. What is the Housing Authority over?**

**A. All housing vouchers, section 8 within the city, and all residential public housing. The Housing Authority is a separate entity from the city. (618) 997-1258**

**Q. Who do I report a drainage issue to?**

**A. The Street Department @ 618-993-3487**

**Q. Who do I report a bad sidewalk to?**

**A. The Street Department @ 618-993-3487**

**Q. Who do I report a sewer issue to?**

**A. The Sewer Department at 618-993-5363**

**Q. My yard was damaged by a snowplow, now what?**

**A. Contact the Street Department @ 618-993-3487**

**Q. Why is there a charge on my bank statement that shows as "City of Marion"?**

**A. You purchased tickets from The Marion Cultural and Civic Center or The Pavilion Event Center.**

**Q. I'm looking for a smaller venue to host a shower, does Marion offer any of their buildings?**

**A. Not at this time.**

**Q. Who do I see about rental inspections?**

**A. Building and Code Services @ 618-993-2422**

**Q. What reports should be directed to MPD?**

**A. Criminal activity. Non-emergency issues can be reported @ 618-993-2124. Please note that power outages and weather are not police matters. Please report utility outages to the proper utility provider.**

**Q. Why are there flags in my yard and why are they different colors? Can I remove them? What happens if I take a picture and place them back exactly like they were?**

**A. The flags mark the location of utilities and likely indicate that an excavation permit has been issued. The permit may be from the city, county, state, utility provider, or other company. You may not remove them.**

**Q. My neighbor has a dog that constantly barks, is there something that can be done about this?**

**A. Contact Animal Control @ 618-993-2991**

**Q. My neighbor keeps leaving trash bags full of trash at their apt door, instead of taking them to the dumpster. Is there something that can be done about this?**

**A. Yes, contact your landlord. You can also file a complaint with Building and Code Services @ 618-993-2422**

**Q. I would like to talk to someone about my neighbor's tree that causes leaves, gumballs, limbs, etc. in my yard. Who can I speak with?**

**A. This is a civil matter. Reach out to your neighbor, if issues persist, consider contacting an attorney.**

**Q. Who can I speak with about a zoning change?**

**A. Building and Code Services @ 618-993-2422**

**Q. What is Homefield Electric and why should/should I not choose their company over Ameren?**

**A. The city negotiates favorable rates with Ameren through Homefield Energy for its citizens. Ameren still bills participants. All questions should be directed to Homefield at 866-694-1262**

**Q. When is a building permit needed?**

**A. A permit is needed for the new construction of a pool, garage, fence, or storage building. Contact Building and Code Services @ 618-993-2422**

**Q. Why aren't stop lights in sync?**

**A. Stoplight timing is controlled by the Illinois Department of Transportation.**

**Q. Who do I call if my streetlight is out?**

**A. The Street Department @ 618-993-3487**

**Q. Is there a leash law?**

**A. Yes, your pet must be on a leash if it is not in a fenced yard.**

**Q. Does the city collect electronics? Paint? And/or unused prescription medications?**

**A. The city has an electronics collection event one-two day per year. The collection of paint and other hazardous chemicals must be a state-controlled event; the state does not currently host it in the city of Marion. Unused prescriptions can be disposed of at CVS and Walgreens.**

**Q. What happens to animals who are at Marion Animal Control for longer than 30 days?**

**A. They are transferred to a No-Kill Shelter in the Chicago area.**

**Q. Does the city plan to add more parking downtown?**

**A. There are currently over 600 free municipal-owned public parking spaces available within ¼ mile of the clocktower. The city administration continues to review opportunities for additional parking.**

**Q. Is the city closing Tower Square Plaza? And eliminating parking around the square?**

**A. The downtown redevelopment plan does not include closing the square to vehicle traffic [unless due to a temporary construction closure]. While the redeveloped Tower Square Plaza does have some options for closing off alleys and walkways for events, no parking spaces around Tower Square will be permanently eliminated.**